

Changing Notifications in MyBCH



MyBCH gives you control over how you receive updates about your care. Follow the steps below to customize your notification settings.

Why Update Notifications?

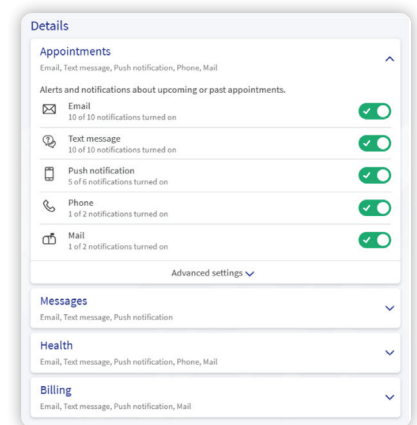
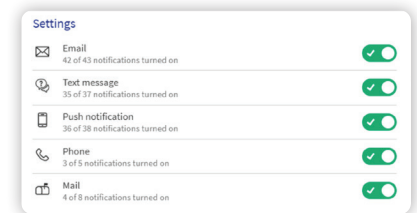
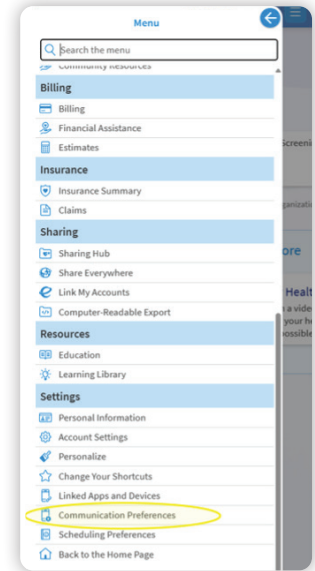
MyBCH lets you choose how and when you receive important information, such as:

- Appointment reminders
- Test result updates
- Billing notifications
- Messages from your care team

Customizing these ensures you stay informed in the way that works best for you.

How to Update Your Notification Preferences

1. **Log in** to your MyBCH account
Use the **MyBCH app** or go to **my.BCH.org**.
2. **Open the Menu**
 - Tap the **three lines** in the upper-left corner.
 - Scroll down and select **Communication Preferences** under **Settings**.
3. **Choose What You Want to Receive**
 - You can turn notifications **on or off** by **method**:
 - Email
 - Text message
 - Push Notifications
 - Phone
 - Mail
 - Or by **type**:
 - Appointments
 - Messages
 - Health
 - Billing
 - Questionnaires
 - Account Management
 - News and Announcements
 - Telehealth
 - To Do
4. **Save Your Changes**
 - Make sure to confirm or save before exiting.



Important Note

If you turn **off all notifications**, you **will not receive any alerts** from MyBCH.

This includes reminders, test results, and messages from your care team.

Need Help?

We're here to support you. Contact MyBCH Support

- Call: 303-415-7760, Option 3
- Email: MyBCH@bch.org

